

## Increase Your Field Service Efficiencies by Printing on the Road, in the Truck, or at Your Customer's Site

Recent market research has shown that service companies that implement a mobile field service solution increase service revenues, calls per service person, and customer satisfaction—all resulting in increased profitability. Zebra can provide you with a complete mobile printing solution, including printers, media, batteries, mobile accessories, and even the ZebraCare™ extended warranty and service plan.



# Print Anywhere with Zebra®

For more efficient field service operations



Whether you're out doing repairs, installations, inspections, or other field service work, saving time means saving money. With wireless mobile printing solutions from Zebra, your field service representatives have a powerful tool that enables them to work faster, cover more territory, see more customers, manage service information with greater accuracy, and achieve higher levels of customer satisfaction.



### Increase efficiency:

- Reduce information errors and duplicate data entry that comes with handwritten invoices and other information
- Saving time means more customers can be served in a day
- End-of-day settlement reports immediately available

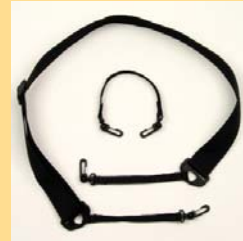
### Reduce costs and raise profits:

- Save money by eliminating manual data entry
- Reduce paper and form expenses
- Cut time out of the billing cycle—credit card payments can be securely accepted at point of delivery

### Improve customer service:

- Printed invoices look professional and are easier for customers to understand.
- Issues with service invoicing may be handled on site - save money and time on follow-up calls to customer service.
- Print service reminders, customer surveys, special offers and other items to help strengthen your brand image and grow your business

## Keep Moving with Zebra



Zebra's mobile printers are designed to move with you. The ergonomic design makes them comfortable to carry or wear with a shoulder strap or belt clip.



Various carrying cases and vehicle mounts are available to keep the printer secure during travel.



Zebra's charging cradles and quad chargers power up your fleet. On the road? Use the optional vehicle charger.

Go wireless! All of Zebra's mobile printers offer secure wireless printing with support for 802.11b/g and Bluetooth® technology. This allows you to print wherever your service calls might take you.

## Thermal printing vs. impact dot-matrix printing

- Crisp text, graphics, and bar codes
- Printing will not smudge or run
- No ribbon, no ink means lower supply costs
- Fast printing of multiple copies—no more multi-part forms

### Zebra MZ™ Series



The MZ 220™ and MZ 320™ are small, easy-to-use, entry-level printers that print crisp, clear text and graphics on receipts. These tiny printers work in the palm of a hand or can be worn comfortably all day with a belt clip or shoulder strap.

### Zebra RW™ Series



The RW 220™ and RW 420™ are Zebra's Road Warriors, designed to withstand high-duty travel and use – even in hot, cold, and wet conditions. These rugged printers feature a modular design that makes them ideal for adding card readers, wireless options, and mobility accessories such as vehicle mounts.

### Mobile Supplies

Zebra provides in-stock and custom media specially designed and tested to work with Zebra printers for optimum quality. Paper with preprinted custom logos, watermarks, and UV-, water-, and heat-resistant coatings are also available.

### Recommended Media

#### Z-Select™ 4000D Receipt

Premium, bright white, ultra smooth facestock specially coated to provide optimal image quality. Ideal for applications where print quality is important.

#### Z-Perform™ 1000D Receipt

Bright white, smooth paper facestock that provides optimal balance between performance and price.

#### 8000D High-Temp Receipt

Receipt paper that provides temperature resistance up to 194 degrees Fahrenheit. Offers superior durability under fluorescent bulbs and partial UV exposure (through a window).

### Batteries

Zebra backup and replacement batteries ensure your Zebra mobile printer always has the power it needs. Zebra batteries offer high power-to-volume and power-to-weight features.

### ZebraCare™ Extended Warranty and Maintenance Program

These competitively priced plans offer a cost-effective means of planning and budgeting your annual maintenance needs. ZebraCare ensures the top-notch product you've purchased is serviced with utmost quality and care. For more information, contact your authorized reseller or call Zebra at +1 847 913 2259.

©2007 ZIH Corp. All product names and numbers are Zebra trademarks, and Zebra, the Zebra head graphic, ZebraNet, and Cameo are registered trademarks of ZIH Corp. All rights reserved. Bluetooth is a registered trademark of Bluetooth SIG, Inc. All other trademarks are the property of their respective owners.



#### HEADQUARTERS

Zebra Technologies International, LLC **T:** +1 847 793 2600 or +1 800 423 0442 **F:** +1 847 913 8766  
**ADDRESS:** 333 Corporate Woods Parkway, Vernon Hills, IL 60061-3109 U.S.A. **WEB:** [www.zebra.com](http://www.zebra.com)

#### OTHER LOCATIONS

**USA:** California, Rhode Island, Texas, Wisconsin **EUROPE:** France, Germany, Italy, Netherlands, Poland, Spain, Sweden, United Kingdom **ASIA-PACIFIC:** Australia, China, Japan, Singapore, South Korea  
**LATIN AMERICA:** Florida (USA), Mexico **AFRICA/MIDDLE EAST:** India, Russia, South Africa, United Arab Emirates



An ISO 9001 registered company  
GSA #: GS-35F-0268N  
©2007 ZIH Corp. Printed in U.S.A.  
#14282L (8/07) xM